

Elastix Tutorials & Forums

FOP2 Installation Instructions for Elastix

A great upgrade/replacement for the Flash Operator Panel that is included in Elastix. Flash Operator Panel 2 (FOP2) looks and feels professional. It handles queues, conferences, whisper, spy, record functions, with the ability to have different permissions for various users.

DNS Cache for Elastix

A certain percentage of Elastix users have claimed that SIP phones become unresponsive when the Internet connection is lost or router fails. By placing the DNS cache on the Elastix Server, it reduces the possibility that SIP based communications is impacted when a device external to the Elastix Server fails to respond.

Streaming Music On Hold Tutorial Back Online

After a complete rewrite, we have placed the Streaming Music On Hold Tutorial back online. It has been completely revised, and tested across a range of systems. This will allow you to use Internet Radio streams for your on-hold music on your Elastix system.

ISymphony Install Tutorial now online.

We have placed the step by step guide for getting ISymphony installed on Elastix. It has been tried with both 1.3 and 1.4.1 Beta, and has been tried with Freepbx 2.4 and 2.51. Quite few people have been asking for them over the last few

months and they are finally here. Step by Step with as many picture as possible. ISymphony is one of the products that does what it says.

The crew from I9Technologies have put together a product that functionally surpasses other similar Reception Console products with Multi-tenant, Multi-location capabilities

Asternic Call Centre Stats Install Tutorial

This product has not had a lot of fanfare, in fact only came across it by accident a few months ago. The "free" version is quite good and will satisfy 80%, who just need a Queues report at the end of the month or week or even day. For those that require it realtime, they have a paid version. Just in case you wondering it is from the same people who wrote Flash Operator Panel.

With statistics that include calls answered, calls not answered, answered calls by Agent, Call Distribution and much more.

Openfire with MYSQL Install Tutorial

This is basically an improvement on the original article provided to Ben's Elastix with Tears. The original article used the embedded database (HSSQL) which is a simple database. However, a minor bug meant that Linux Newbies had to do some code correction before being able to use. Furthermore the MYSQL database product is already used in Elastix, so we have upgraded the Tutorial to use the MYSQL database instead which doesn't require code correction.

Openfire is a XMPP Server (basically known as a Jabber Server), and allows for a large range of clients to provide Instant Messaging and Presence Services.

